

DCAN Web Support Series

Using Technology to Support
Families



Content

- Scheduling
- One-on-One Advising
- Web-based Training/Meetings
- Data Collection
- Open Discussion

Reflection

- How have you been supporting students/families thus far?
- What are some of the barriers/challenges faced?

Free Technology Tools

Content

- Calendly
- Zoom
- Google Suite

Calendly

- Easy to use scheduling software, that allows you to designate your availability and allow your students/families to schedule appointments.
- **Free Limitations:** You can only conduct one event type at a time (demonstrated later). You can only connect it to one calendar.

Zoom

- Free video/audio software for meeting and training platforms
- **Free Limitations:** Zoom calls are limited to 40 mins per session. You only have one host, meaning you cannot have concurrent meetings

Google Suite

- Shared data/document platform for simultaneous live review, editing and sharing
- **Limitations:** Constraints associated with not having a Google Account. Though free we understand that many do not use the Google platform and creation of such in some cases is necessary.

Reflection

- Technology questions/concerns

Reflection

- Resource sharing:
 - Where are you finding resources for families?
 - How are you educating families about COVID19 Resources?
 - In what ways, if any, have you reached out to families?

Reflection

- Role Adjustments:
 - How has your day-to-day role changed during these times?
 - How is time been reallocated?
 - What do you wish you saw more of in terms of supporting families?

Reflection

- College Access

- How do you feel this affects access (getting students to college/high school)?
- What needs to take place in order to succeed despite the pandemic (org, city, state, nation)?
- What will be the most critical steps during this time to retain college access momentum?

Reflection

- College Success

- What are some the challenges faced with your students that are in college?
- Have you been in regular contact with these students since all has transpired?
- What will be the most critical steps during this time to retain college persistence momentum?

Reflection

Current Questions/Concerns regarding student support?

- Verification
- Admissions
- Transitioning

Questions???