



Using Technology to Support Students/Families

March 27, 2020 10a-12p

- **What are you currently using to connect with students/families?**
 - Emails, phone calls, text messages, virtual programs (Google Hangouts), FaceTimes, newsletters
- **What learning platforms are being used to keep students active?**
 - News, Scholly, CDC, Facebook, Chalkbeat Get Schooled, Naviance, DCAN
- **Admission Updates for Detroit Students from DCAN.**
 - www.detroitcan.org/admissions
- **Mental health resources:**
 - Free counseling NAMI 800-950-NAMI (6264) www.nami.org/covid-19
- **City of Detroit Resource page**
 - Covid313.org
- **Struggles**
 - Due to interactions previously being face to face every week, its hard to keep the momentum going because we support students from over 70 high schools and everyone is spread out. A lot of them have already lost hope, and we really have to motivate before convincing them to stay on top of their business.
 - Concerns for Spanish-speaking families and being unsure that they are receiving all of the adequate information about COVID. We communicate in Spanish, but with the constant change of information, I am not sure my families have access to all of the information.
- **SAT/Statewide Testing/Student submitting Admission/Verification Documents**
 - SAT Cancelled by College Board until June. Have students that were registered to take the test to reschedule for the June test. They have to call to not incur a fee. If they try to reschedule online it will charge them. Also College Board is pushing students to request a refund but we encourage you to have the student reschedule so that they at least know they are schedule to take the test. reschedule SAT 1-866-630-9305
 - State Testing will be cancelled but has not officially been announced
 - There are free apps students can use to scan documents to colleges: Tiny scanner, Scannable, CamScanner is also good free and makes PDF's
- **For Colleges/Universities that cancelled, postponed or switch learning platforms** be sure to call the schools to identify what their process is leave of absence, incompletes, and what is going to be the process regarding the statuses of the classes (e.g. automatic pass grades, retakes, charges, refunds, etc)
- **Internet support** for students that have switched to online learning: Many phone companies providing free hotspot, Comcast offers free internet to low-income families right now and AT&T offers it for \$10. Spectrum is offering too